

# Enjoyable Places

## Places

**Credit: 28**

**Points: 2**

## Outcome

The building provides places that are enjoyable and inclusive.

## Criteria

Credit Achievement	2 points	<ul style="list-style-type: none"> <li>The building delivers memorable, beautiful, vibrant communal or public places where people want to gather and participate in the community.</li> <li>The spaces are inclusive, safe, flexible, and enjoyable.</li> </ul>
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## Additional information

### Stage implementation

Strategy	Brief	Concept	Design	Tender	Construction	Handover	Use
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### Synergies with other credits

- Contribution to Place
- Amenity and Comfort
- Culture, Heritage, and Identity

### Sustainable Development Goals

- Goal 11 (Sustainable Cities and Communities)

### Relevant reporting initiatives

- None

## Requirements

### Credit Achievement

The project must comply with **both** of the following criteria:

- Publicly Accessible Places
- Place Activation Strategy

### Publicly Accessible Spaces

The project provides new, publicly accessible spaces that are enjoyable and support community activity and interaction to the following extent:

Building size (m <sup>2</sup> )	Communal space requirements (m <sup>2</sup> )
≥ 1,000	0.25 m <sup>2</sup> / occupant or 2.5% of GFA, whichever is greater
< 1,000	No less than 25m <sup>2</sup>

The communal or public space must:

- Accommodate community-based activities.
- Have capacity and flexibility to operate in multiple modes of usage.
- Demonstrate relevance of the space for local people (demographics, social profile, current needs)
- Demonstrate the space has been designed for enjoyment (refer guidance below)
- Be available to the community to use for free. It must be clearly demonstrated that the spaces are publicly accessible.
- Demonstrate the space has been designed for universal access and with legible wayfinding

### Place Activation Strategy

A Place Activation Strategy must be provided to ensure activation of the public or communal space is achieved and continues after practical completion. The strategy must demonstrate how the future occupants and the wider community can contribute to the activation of communal or public space(s), addressing the following:

- The area the place activation strategy applies to and the spatial response for enjoyment, including design and programmed elements.
- Appropriateness of the activation for the building, its context, occupants and wider community.
- The target cohorts of the place activation (e.g. occupants, wider community)
- Identifying how the activation will be established in the communal or public space, including potential suppliers, facilitators, and/or initiators for the place activation and the person(s) or entities responsible for the establishment.
- How the place activation will be funded and managed for the first 12 months of operation, and be sustained beyond those months
- How waste will be managed in the place activation for the first 12 months, and be sustained beyond those months
- An assessment of risk for the place activation, and how identified risks will be mitigated and managed for the first 12 months, monitored and managed long term.
- Communication strategy outlining how the building occupants and the wider community will be encouraged to use the public or communal space e.g., communication channels, signage, wayfinding and support networks.
- Demonstrate how the place activation will be sustained long-term:

- How the strategy can be further implemented by the future tenants and occupants.
- The person(s) or entities responsible for ongoing monitoring and evaluation of the activation, including updating the Place Activation Strategy as required.

The person or entity responsible for maintaining the public or communal space

- Assign roles and responsibilities for the place activation including evaluation and monitoring, risk management, waste management and maintenance.
- Demonstrate how safe and inclusive design has been achieved through an audit of safety for the place activation (e.g. CPTED, universal design or other audit).

The strategy must be included as part of the building's handover to ensure implementation in operation.

## Submission content

### Submissions for this credit must contain:

- **Submission form**
- **Evidence** to support claims made in the submission

### Recommended evidence:

- Site plans showing the location and size of public or communal spaces
- Design drawings, renders or other plans demonstrating the design and programmed elements for the proposed place activation
- Letter from the building owner confirming the space is publicly accessible, has accessible hours of operation (if restricted) and may be used for free
- An overview of how the public or communal spaces comply with the requirements (e.g., flexible, safe)
- A narrative of how the spaces have been designed for enjoyment
- Place Activation Strategy

Alternate documentation can also be used by project teams to demonstrate compliance.

The recommended evidence listed above is applicable to the as built submission. See the *Design assessment documentation* section in the Introduction for more information on submitting evidence for the Design assessment.

The key requirement is that evidence is provided to support each claim made within the Submission form.

## Guidance

### Place Activation

Place activation describes the process and outcome of facilitating public activity or activities within a communal or public space. It is achieved through design, programming and management of a communal or public space to enable people to gather and participate in community. For the purposes of this credit, place activation is intended to be permanent.

### Applicability

For residential buildings, public space may not be desired by residents. Some developments may provide communal/shared spaces for residents and visitors, but not completely public spaces. This is acceptable for residential projects only.

### Existing space

Existing communal space prior to the building cannot be considered. The purpose of this credit is to create new communal spaces.

### Landscaped areas

Landscaped areas may be included if the area has been provided by the project, is an area that is easily accessible to the general public (e.g. play space) and is included in the Place Activation Strategy. Areas that are sloped (>10%) or heavily occupied by vegetation (such as garden beds) may not be included in the calculation as it is not conducive to public accessibility.

### Publicly Accessible Amenities and Furniture

Publicly accessible amenities provided by the project may be included in the calculation if it can be shown that the amenities are conducive of public accessibility.

Areas where seating and furniture are owned and controlled by the base building (and not the tenant) may be included in the calculation. Tenant food and beverage spaces cannot be included in this credit requirement.

### Publicly accessible areas that are locked at night

Publicly accessible areas that are locked at night may be included if the area is within the operational control of the project's building owner, and it is ensured that the area is publicly accessible daily between 6am - 11pm.

### Design for enjoyment

The building can demonstrate that provided spaces are enjoyable through Architectural Plans, Landscape Plans, Lighting Plan, renders and an Urban Design Assessment (or equivalent), which describe and demonstrate:

- Application of Crime Prevention Through Environmental Design (CPTED) principles, and design initiatives to support safety
- Inclusive design elements, including Universal Design
- Consideration for Mana Whenua design values, such as applying Te Aranga design principles or collaboration with a Māori design practitioner.
- Design for people and usage, demonstrating spatial flexibility/adaptability, potential uses/activities in spaces and modes of operation, and day and night uses
- Place activation approaches
- Accommodating retail/commercial activity (cafés etc.) and more open public usage
- Providing a range of experiences: refuge, openness, and enclosure
- Providing comfort and amenity: seating, shading and shelter from the elements, lighting and sunlight access
- Materials and products of high quality and durability.
- Design response for the interface between public or communal spaces and private spaces to support public use and enjoyment of the space

### Scope of credit

The base building provides the foundations of *Enjoyable Places*. Tenancies can affect the experience and enjoyment of places, through

- The nature of frontages to new places
- Occupation or habitation of places for commercial purposes
- Activation outcomes (contributing to activity)

Tenant engagement is encouraged to fully achieve the desired outcome. However, there are no requirements for tenants for the purposes of this credit.

### Exclusions

Net lettable areas and licensed seating areas allocated to retail tenancies such as cafes, restaurants, etc., are excluded from the calculation.

Back of house areas are excluded from the calculation.

### Enjoyable Places design

Sources to support designing high quality, enjoyable places can be found below:

- Government Architect New South Wales: Better Placed  
<https://www.governmentarchitect.nsw.gov.au/resources/ga/media/files/ga/strategy-documents/better-placed-a-strategic-design-policy-for-the-built-environment-of-new-south-wales-2017.pdf>
- Government Architect New South Wales: Implementing Good Design  
<https://www.governmentarchitect.nsw.gov.au/resources/ga/media/files/ga/discussion-papers/discussion-paper-implementing-good-design-2018-03.pdf>

- Government Architect New South Wales: Evaluating Good Design  
<https://www.governmentarchitect.nsw.gov.au/resources/ga/media/files/ga/discussion-papers/discussion-paper-evaluating-good-design-2018-03.pdf>
- Auckland Design Manual
  - Universal Design - [https://www.aucklanddesignmanual.co.nz/design-subjects/universal\\_design](https://www.aucklanddesignmanual.co.nz/design-subjects/universal_design)
  - Māori Design - <https://www.aucklanddesignmanual.co.nz/design-subjects/maori-design>
  - Design for Safety - <https://www.aucklanddesignmanual.co.nz/design-subjects/design-safety>
- National Guidelines for Crime Prevention Through Environmental Design in New Zealand, Ministry for the Environment  
<https://environment.govt.nz/publications/national-guidelines-for-crime-prevention-through-environmental-design-in-new-zealand/>
- Risk Assessment Tool, Placemaking Aotearoa <https://www.placemaking.nz/learn-risk-assessment-tool-risk-matrix-template>

## Definitions

### Communal space

A space that is provided for community and public usage free of charge.

## Supporting information

The following resources support this credit:

- Placemaking Aotearoa <https://www.placemaking.nz/>
- Policies for Community Gardens: <https://www.placemaking.nz/learn-community-gardens-policies-guides>
- Placemaking Experience Audit, adapted from the Square Edge Community Arts Centre Experience Audit by Kane Forbes 2019: [https://docs.google.com/document/d/1w0qYUg\\_RX0M7iG0fcqunUAW5arweQmVZ/edit](https://docs.google.com/document/d/1w0qYUg_RX0M7iG0fcqunUAW5arweQmVZ/edit)
- Placemaking Kit Handbook: <https://www.placemaking.nz/learn-placemaking-kit-handbook>
- Placemaking Example Cards: <https://www.placemaking.nz/learn-placemaking-example-cards>
- Universal Design Walkability Tool - <https://universaldesign.ie/built-environment/walkability-auditing/universal-design-walkability-audit-tool/>